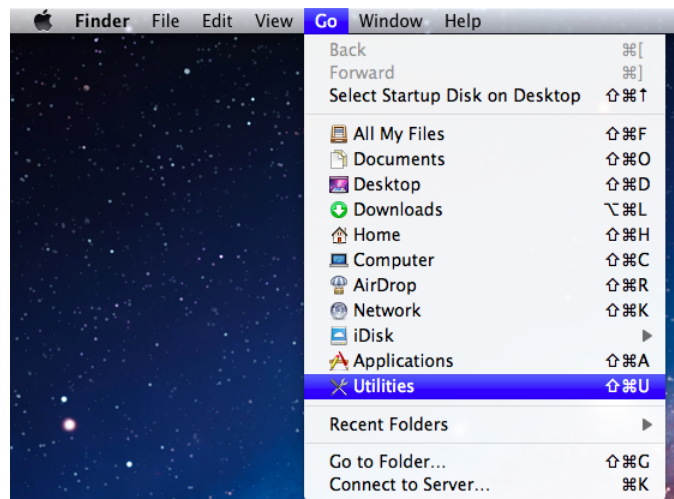
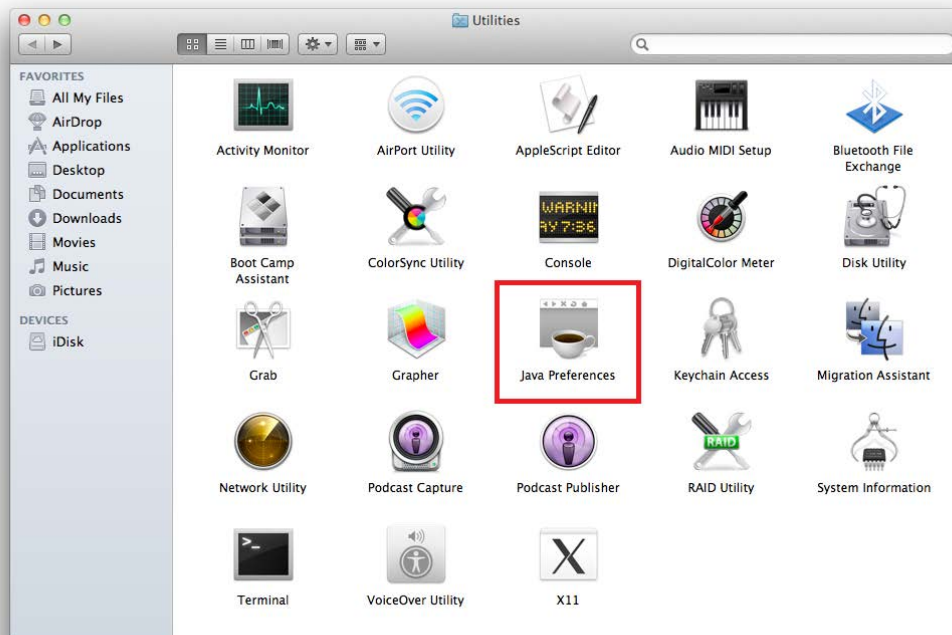


Clearing Java Files on a Mac

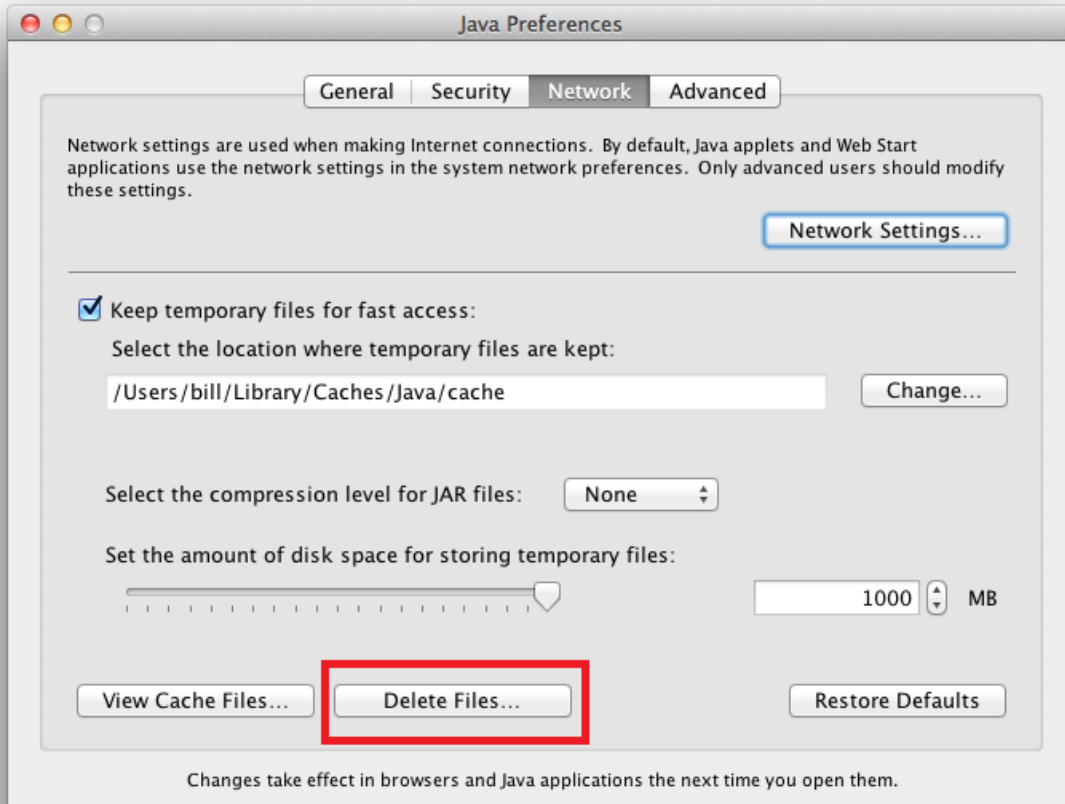
1. Please make sure the Internet browser is closed before proceeding.
2. With Finder active, click “Go” from the menu bar at the top of the screen (as shown in the screen shot below).



3. Select “Utilities” from the drop down menu.
4. The “Utilities” windows should now be open. Double-click “Java Preferences” (as shown boxed in red in the screen shot below).



5. The “Java Preferences” window should now be open. Click the “Network” tab at the top of the window.
6. At the bottom of window, please click the “Delete Files...” button (as shown boxed in red in the screen shot below).



7. A confirmation window will appear. Ensure “Applications and Applets” and “Trace and Log Files” are both selected. Click “OK” to confirm deletion of temporary files.
8. You may now close out of the “Java Preferences” and “Utilities” windows.